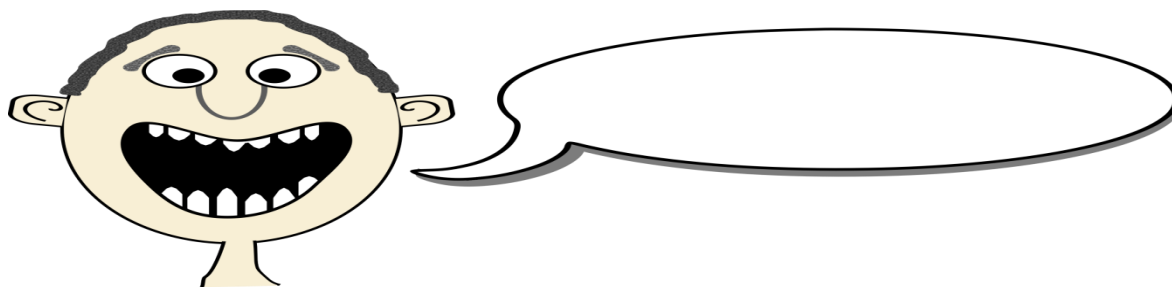
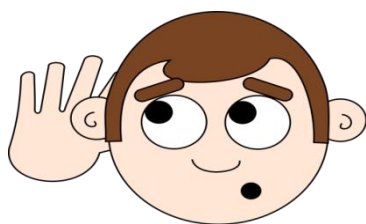


# DR S VIRMANI & DR G BEDI



**YOU, OUR PATIENTS, SAID.....**

**YOU DIDN'T LIKE HAVING TO CALL BACK AT 2PM FOR AN AFTERNOON APPOINTMENT. YOU ALSO SAID WE DIDN'T HAVE ENOUGH ROUTINE APPOINTMENTS FOR YOU TO PRE-BOOK.....**



**SO WE LISTENED AND, FROM FEBRUARY 2019, ALL OF OUR URGENT, SAME DAY, APPOINTMENTS WILL BE AVAILABLE FOR BOOKING FROM 08.30AM EACH DAY (ON A TRIAL BASIS). WE HAVE ALSO INCREASED THE NUMBER OF ROUTINE APPOINTMENTS FOR YOU TO PRE-BOOK.**

IF THE TRIAL PERIOD IS SUCCESSFUL, THIS NEW SYSTEM WILL BE IMPLEMENTED ON A PERMANENT BASIS.

**CHOOSE WELL – PLEASE USE OUR URGENT APPOINTMENTS RESPONSIBLY:**

## WHAT CLASSES AS AN 'URGENT' GP APPOINTMENT

- Unwell child with fever/ Diarrhoea & Vomiting with a Rash
- Concern over children (especially babies/infants)
- Acute severe pain
- Insulin dependent diabetics
- Asthmatics with worsening symptoms
- Heart palpitations (no chest pain)
- Severe new headache
- Acute rash
- Testicular swelling/pain
- Breast lump/pain
- Suicidal ideation
- Severe depression
- Acute severe back pain
- Infections – chest, urine, tonsils etc